

Pop-up Blockers: How to disable pop-up blockers in most common internet browsers

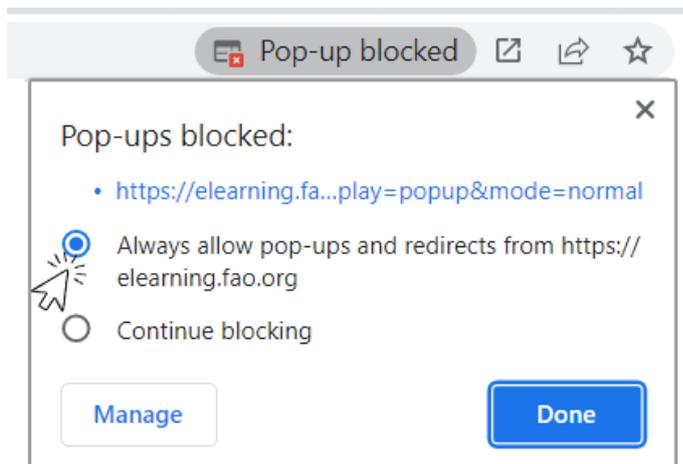
The FAO eLearning Academy platform uses a separate browser window to display courses and to track learner result. Some browsers have blockers that interfere with the course launch and prevent a Web page from opening a new browser window.

A small icon in the far right corner of your web browser will indicate when your pop-ups are blocked.



Before launching a course, you may need to check browser setting and ensure that blockers are disabled.

Fortunately, most browsers allow safe and trusted sites to be whitelisted. When such websites are specified, the blocker turns itself off when it visits that site.

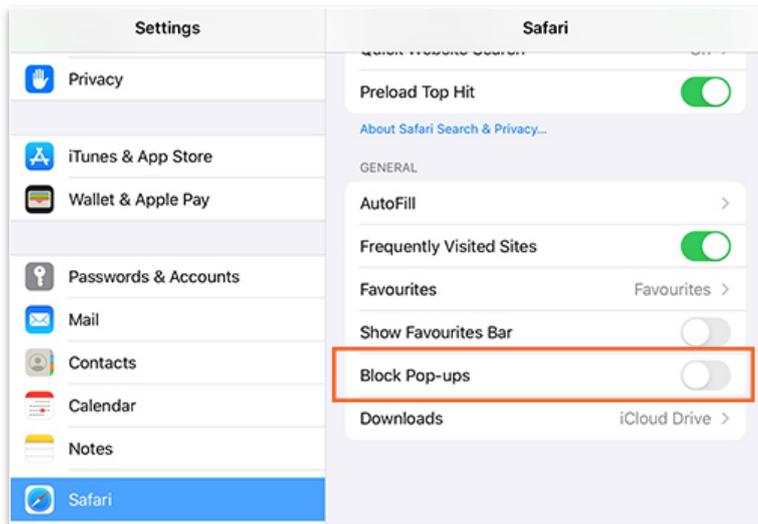


Mobile Device (Tablets and Smartphones)

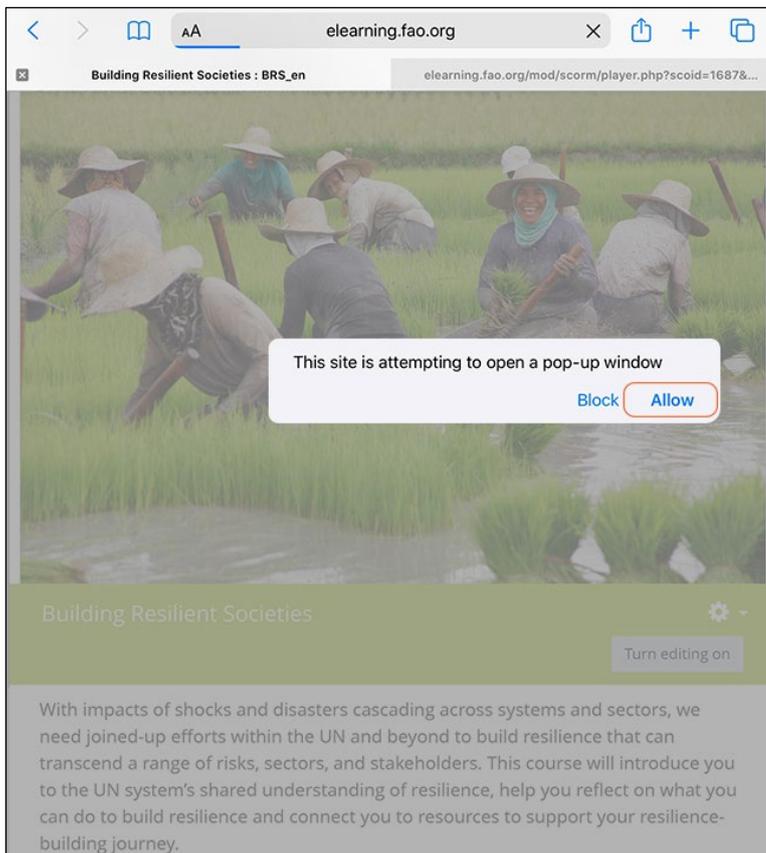
Safari (iPhone and iPad)



1. Open the iPhone/iPad **Settings app** > Tap **Safari**
2. Make sure the **Block Pop-ups** button is toggled to the **Off** position.

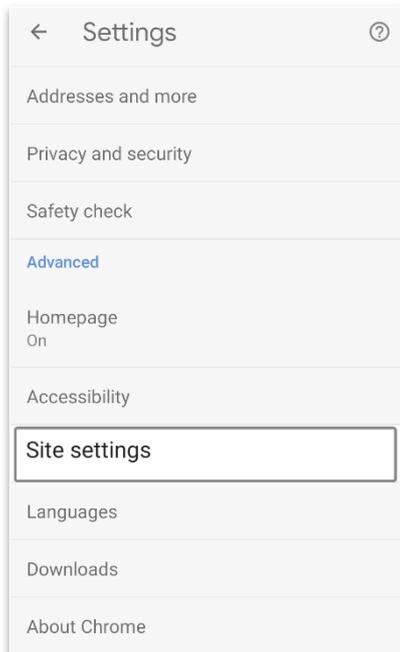


3. When the course is launched, tap **Allow** to let Safari open the course in a new pop-up window.

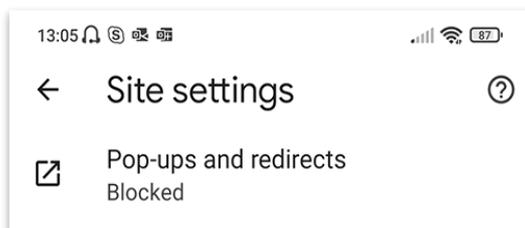


Chrome (Android)

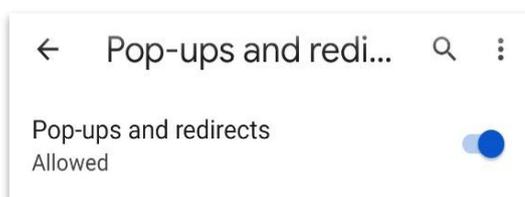
1. Click on the 3-dot settings icon  at the right top on the browser toolbar
2. Select **Settings**  > Advanced or Site settings
3. Expand Advanced or Site settings option



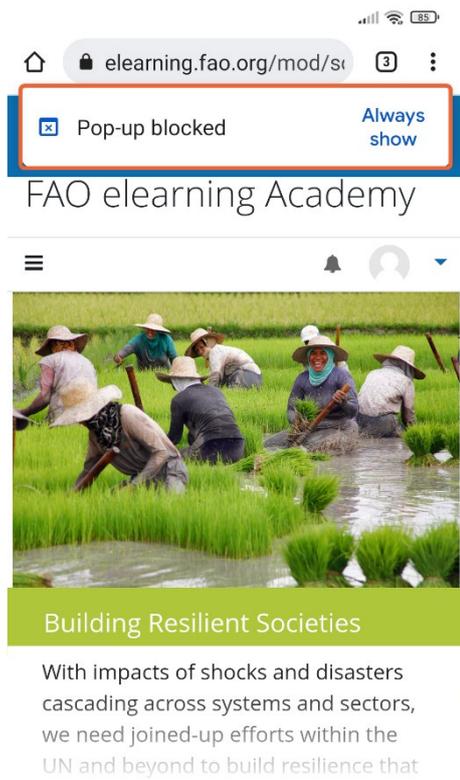
4. Select **Pop-ups and redirects**



5. Move the toggle switch slider **on** to allow pop-ups



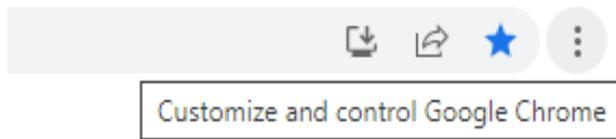
6. When the course is launched, tap **Always show** to unblock popups and view the course



Desktop/Laptop Browsers

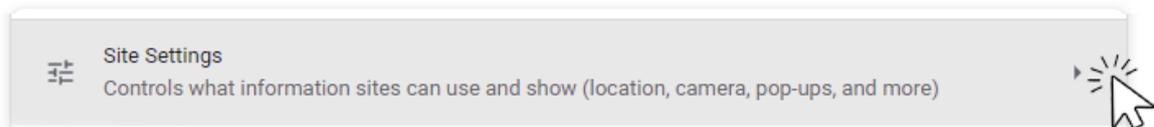
Google Chrome

1. Click on the 3-dot settings icon  at the right top on the browser toolbar

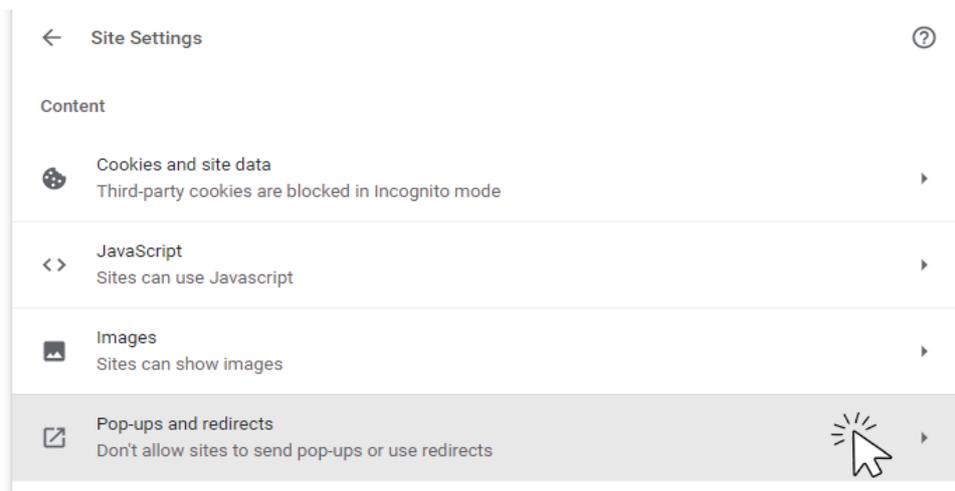


2. Select **Settings**  > **Privacy and Security**
3. **Privacy and Security** > Expand **Site Settings**

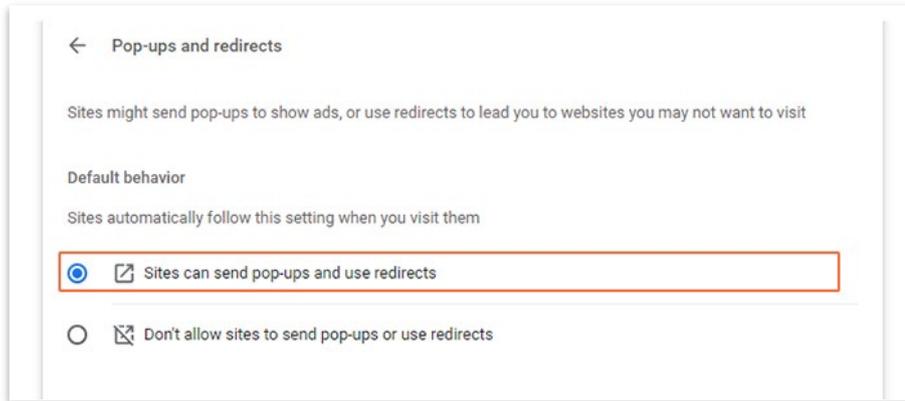
Privacy and security



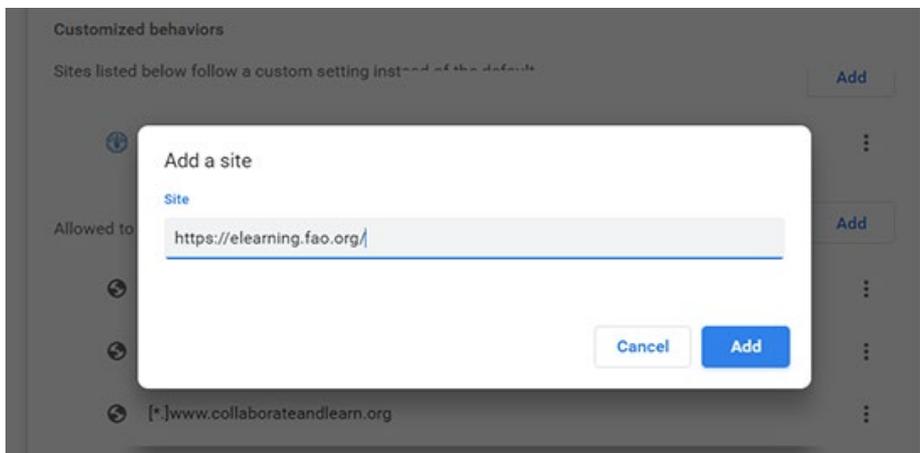
4. Site Settings > Open **Pop-ups and redirects**



5. Select **Sites can send pop-ups and use redirects**

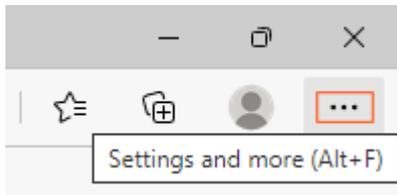


6. Alternatively, you can customize your settings and *allow only to specific sites* to send pop-ups. In that case, keep 'Don't allow sites to send pop-ups' option selected and add your exceptions to the list by click on the **Add** button.

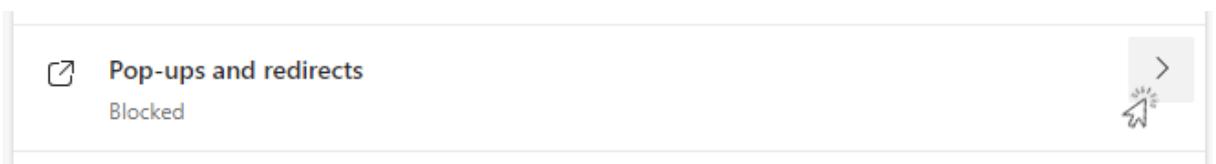


Microsoft Edge

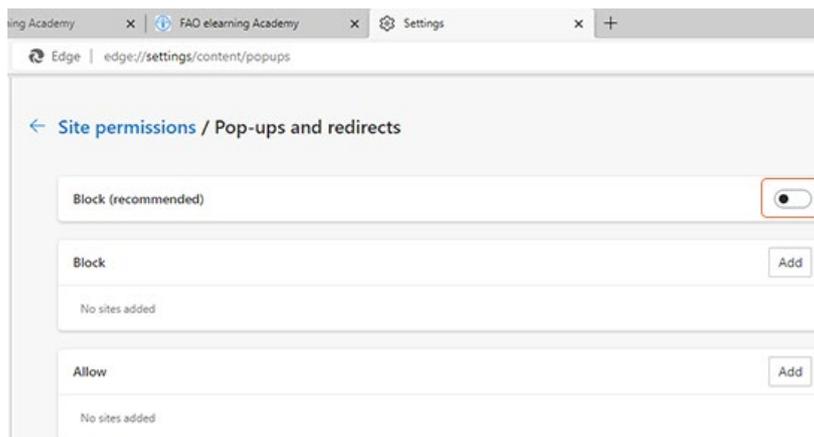
1. Go to Settings and more



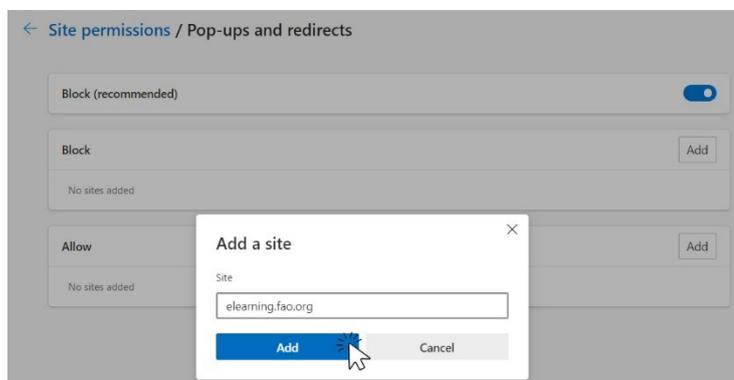
2. Select **Settings**  > **Cookies and site permissions** 
3. Under **All permissions** expand **Pop-ups and redirects**



4. Turn off the **Block (recommended)** toggle to allow pop-ups

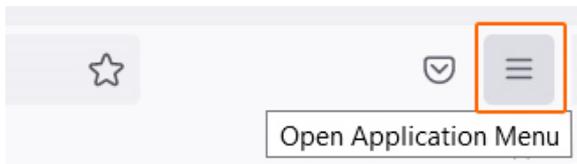


Alternatively, you can add selected websites which can be allowed to open pop-ups.

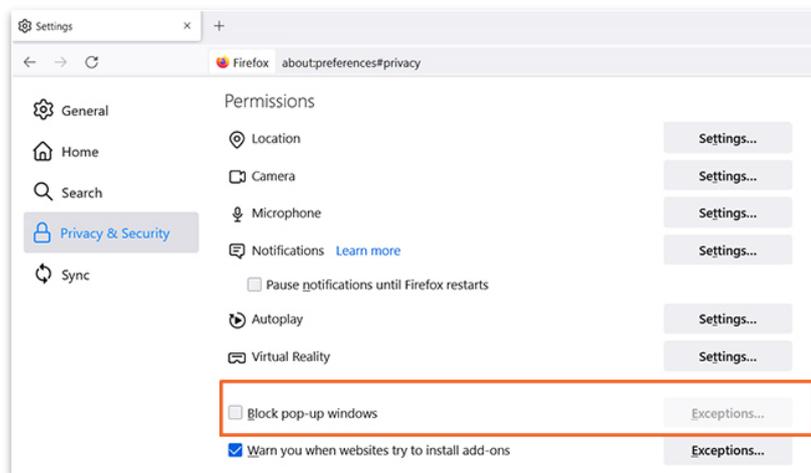


Firefox 

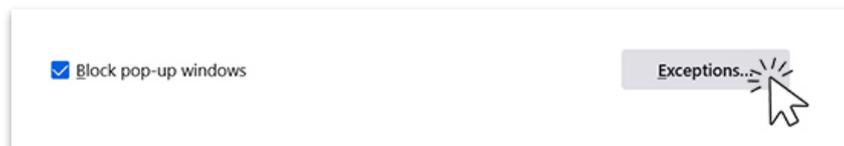
1. Open **Application menu** > Select **Settings**



2. Select **Privacy & Security** in the left sidebar. Scroll down to the “**Permissions**” section.
3. Untick the **Block pop-up windows** to allow to **Firefox** to open a new window.



4. Alternatively, click on ‘**Exceptions..**’



.....and add which websites can be allowed to open pop-ups.

